#### **OUR SOCIAL COMMUNITIES**

- Facebook
- Twitter
- ❖ LinkedIn
- About.me
- Third Parties

#### **OFFICIAL TCT FORUMS**

Only those forums created by The Commodity Traders are official forums of TCT. Any other forums containing TCT logos or purporting to be an official TCT forum should be reported immediately to TCT. Please let us know by contacting us at web@thecommoditytraders.com.

## LANGUAGE POLICY

We post photo descriptions, content, Tweets and comments in the English language.

## LEGAL DISCLAIMER AND PRIVACY NOTICES

TCT is a publicly-traded company, operating in a regulated industry. Comments, messages, photos or video responses pertaining to any ongoing legal matters or regulatory issues specific to TCT will not be acknowledged.



## SOCIAL MEDIA PARTICIPATION GUIDELINES

- Collective Intelligence
- Collaboration
- Communication
- Communities



#### General Social Media Terms of Use

By using or accessing any of TCT The Commodity Traders, B.V. social media sites, you agree to comply with these Participation Guidelines as well as other engagement rules related to each specific social media platform as listed on each site (e.g. Facebook Statement of Rights and Responsibilities, Twitter Terms of Use, etc.). We may revise these Participation Guidelines as well as other specific engagement rules at any time without notice. Consequently, you should consult the Participation Guidelines regularly. Your continued use of any of TCT's social media sites following the posting of changes or modifications to our Participation Guidelines will confirm your acceptance of such changes or modifications.

## **Social Networks | Participation Guidelines**

The Commodity Traders uses social media as a way to share relevant and interesting content with our clients, associates, stakeholders, future associates and prospects.

The following information reflects TCT's social media Participation Guidelines for:

- Facebook: TCT The Commodity Traders, BV https://www.facebook.com/tctrotterdam
- Twitter: @tctrotterdam

  (www.twitter.com/tctrotterdam)
- About.me: TCT

  http://about.me/tct
- LinkedIn "Company Page": TCT The Commodity Traders, BV https://www.linkedin.com/company/the-commodity-traders
- Linked "Group Page": TCT The Commodity Traders, BV http://www.linkedin.com/groups/TCT-Commodity-Traders-BV-4656158

# TCT EMPLOYEES USING SOCIAL MEDIA

Some TCT employees use social media outside of work hours and/or in their personal capacity under their own names or pseudonyms. Despite their professional affiliation with The Commodity Traders, posted videos, comments, Tweets, posts, content and other social media activities of employees in their personal capacity do not represent the official position of TCT. Such activities should be considered as those of private citizens. Only comments posted by authorized TCT employees are those of the

#### FAQ's

For information about our policies concerning content ownership and privacy as well as our responsibility for the accuracy of comments posted on this site, read our Legal Disclaimer, and Privacy section of our The Commodity Traders website, www.thecommoditytraders.com

We do not ask individuals for personal or confidential information through social media tools



## **Engaging with The Commodity Traders**

#### **Facebook**

On TCT's Facebook page, we aim to post relevant, interesting content and welcome your comments and suggestions. Although we encourage conversation and dialogue, we want to ensure a respectful environment for our customers, our associates, our future associates, our partners, our stakeholders and our prospects.

- We encourage you to post comments and "like" articles, photos and videos you enjoy and would like to see more of.
- We may or may not reply to comments.
- We reserve the right to delete:
- Comments, links, images or videos that is obscene, profane or hateful in nature;
- Posts that may be offensive to other community members;
- Comments that threaten any person or organization or company;
- Comments that defame or harass an individual;
- Successive off-topic posts by one or more individuals or groups;
- Repetitive posts copied and pasted or duplicated by one or more individuals or groups;
- Solicitations or advertisements;
- Comments, links, images or videos that encourage illegal activity;
- Any materials that infringe upon the rights of any third party; and
- False comments or claims about TCT, the company's products or services or any of its competitors.

Facebook has pages that source information from other sites, such as Wikipedia. The information posted about TCT to these pages is not necessarily official content from or endorsed by our company.

## **Twitter**

We use Twitter as a way to participate in conversations about our business, recruitment efforts and our industry. We may retweet news and links we believe are relevant to the work we do in the oil and gas industry and/or of interest to our followers. Tweets that we retweet do not imply endorsement on our part.

We will do our best to read all @replies and Direct Messages sent to us based on availability of our resources.

## LinkedIn

We use LinkedIn to share information about our Company and for recruitment efforts and may have more than one LinkedIn account. TCT may use its account(s) to connect with other LinkedIn users we believe are relevant to our industry and our company. This does not imply endorsement of any kind.

#### About.me

We use About.me for our online profile service. For those members that are not computer savvy and can't maneuver the internet easily, we've made it easy for you to have all our information all in one place. We have one official About.me account.

## **Third-Party Sites**

TCT strives to be a good social media citizen and will report any social media accounts that appear to be spam or bot-driven accounts. In addition to maintaining our own social media sites, TCT may subscribe or link to third-party websites and accounts we believe are relevant to our industry. This could include subscribing to the accounts and websites of companies and other commercial enterprises (and/or their employees) that comment and/or share videos and photos on industry-related matters. This does not imply endorsement of any kind.